

Strategic Plan 2025 – 2026

Priority 1

Take a well-rounded approach when working with families, focusing on what children or vulnerable adults need to manage risks and achieve the best outcomes.

Priority 2

Listen to the opinions of children and vulnerable adults in our decisionmaking and everyday work, making sure we recognise and understand their unique traits to provide fair services.

Priority 3

Improve the quality of care and support by learning from feedback and focusing on continuous improvements while maintaining high safety standards.

Priority 4

Act quickly to identify and address all forms of exploitation, abuse and neglect for children and adults by working together across different organisations to provide early help and prevention.

Priority 5

Make sure that different organisations work together effectively to support individuals as they transition between services, keeping trauma in mind.